

TERMS OF SALES

CAMPING LES BRUYERES

70 pitch camping CLASS *** CATEGORY «TOURISM»
by decision dated 10/07/2017

BOOKING CONDITIONS:

- The reservation becomes effective only with the agreement of the direction of the campsite, after reception of the deposit, and after reception either of the contract of reservation duly completed and signed, or after acceptance of the general conditions of sale during the on-line reservation.
- Reservations are binding Camping Les Bruyères, only if Camping Les Bruyères accepted them, which the direction of the campsite is free to do or refuse, depending on availability, and in general, under all circumstances of a nature to impair the performance of the reservation made. Camping Les Bruyères offers family-oriented holidays, in the traditional sense, the accommodations are specially designed for this purpose. Camping Les Bruyères reserves the right to refuse any reservation that would be contrary to this principle, or that would seek to divert it.
- The booking of a campsite or a rental is made as a strictly personal. It is forbidden to rent or transfer the reservation to a third party without the prior consent of management.
- Minors from the age of 16 are accepted only if they are accompanied by an adult who can answer for their actions or who have written authorization from their legal representative.
- No modification of reservation can be made less than thirty days before the expected date of arrival.
- The tenant is invited to check if he benefits, by his personal insurances, of a so-called resort insurance. Otherwise, it is strongly advised to subscribe one.

Camping pitches:

- The basic package includes the location for the tent, caravan or camper, access to sanitary facilities and reception facilities.
- For reasons of conformity and security, the number of people indicated can not be exceeded knowing that a baby counts for one person. If the number of people exceeds the maximum capacity of the site, the management reserves the right to refuse access to the campsite.

Rental:

- Rental accommodations are equipped. The basic package is 5 to 6 places depending on the type of rental.
- For reasons of conformity and security, the number of people indicated can not be exceeded knowing that a baby counts for one person. If the number of people exceeds the maximum capacity of the rental, the management reserves the right to refuse access to the campsite.
- All our rentals are NON-SMOKING.

YOUR STAY:

- For camping pitches, arrivals can be done every day after 2.00 pm and departures before 12.00 am.
 - For rentals, the arrival days vary depending on the period. The rentals are available from 4.00 pm and must be released in perfect state of cleanliness before 10.00 am. At the handing over of your rental keys, a deposit will be required.
- The departure of the rental takes place after inventory from 8.00 am in the morning until 10.00 am. (For a better organization, please make an appointment). Any item broken, damaged or missing will be your responsibility, as well as the restoration of the place if it was

necessary. In case the accommodation has not been cleaned before your departure, a cleaning fee of the current rate will be requested. The deposit will be refunded at the end of your stay, minus the allowances retained (list and rates available at the reception of the campsite). The deduction of the deposit does not exclude additional compensation in case the costs exceed the amount thereof.

- In all cases, a delayed departure may be charged a day additional, at the night price in effect.

ANIMALS:

- Dogs and cats are accepted (except 1st and 2nd category dogs) with supplement. They must be kept on a leash at all times. They are forbidden in the common buildings of the campsite.
- The vaccination book must be up to date and presented at the reception on the day of arrival.
- One animal allowed per rental and two per campsite.

RATES AND TAXES OF STAY:

- The prices indicated are valid for the season in force. They correspond to a night and are quoted in Euros, including TVA.
- The amount of the tourist tax is fixed and collected by the community of commune.

CONDITIONS OF PAYMENT:

- A payment of 30% of the stay plus booking fees must be made to the reservation (amount of deposit).
- The balance of the stay is on arrival.
- Payment methods authorized: holiday vouchers, bank transfer, bank card or cash.
- In accordance with Article L.121-19 of the Consumer Code, Camping Les Bruyères informs its customers that the sale of accommodation services provided on a given date, or at a specified periodicity, is not subject to the provisions relating to the 14-day cooling-off period.

CANCELLATION AND MODIFICATION:

- The deposit will not be returned unless the cancellation occurs before 30 days previous date of arrival. Beyond this period, they will remain acquired.
- The booking fee will not be refunded.
- Any interrupted or abbreviated stay (late arrival, early departure) of your may give rise to a refund.
- In case of cancellation due to Camping Les Bruyères, except in case of force majeure, the sums paid will be fully refunded. This cancellation can not, however, give rise to the payment of damages.
- The client can request a modification of his stay on written request to the campsite (mail or e-mail) as far as available and possibilities. No postponement will be accepted on the following season.
- Any request to increase the length of your stay will be done according to availabilities and according to the tariffs in force.

RIGHT TO IMAGE:

- You expressly authorize and without compensation, the campsite and any person that the campsite would like to substitute, to use, on any medium of communication, photos or films of you or your children that could be taken during your stay, for the advertising needs of the campsite.